

Privacy Policy for D.O.C Community App

Effective Date: March 27, 2026

This Privacy Policy describes how D.O.C Community App ("we," "us," or "our") collects, uses, and shares your personal information when you use our mobile application and services (collectively, the "Service").

1. Information We Collect

We collect information about you in various ways when you use our Service:

- **Information You Provide Directly:**

- **Account Information:** When you register, we collect your full name, email address, and role (e.g., "user," "admin").
- **Profile Data:** You may provide additional information for your profile, such as your sobriety date (SobrietyProfile).
- **User-Generated Content:**
 - **Posts & Comments:** Content you create, images you upload (image_url), and information about who authored them (author_name, author_email).
 - **Likes:** When you like a post, we record the post_id, your user_email, and user_name.
 - **Chat & Direct Messages:** Content of your messages, sender, and recipient details (email, name).
 - **Journal Entries:** Your journal content, type (journal/inventory), date, your email and name, and whether it's shared.
 - **Profile Comments:** Content of comments you leave on other users' profiles, your name and email, and the profile owner's email.
- **Event Participation:** When you RSVP to an event, we collect your user_email, user_name, and RSVP status (EventRSVP). If you create an event, we collect event details like title, description, date, time, location, image_url, organizer_name, and organizer_email.
- **Donations:** When you make a donation, we collect the amount, your name, email, and any message you provide. This is processed via Base44 Payments (Wix Payments).

- **Volunteer Activities:** When you create or sign up for volunteer opportunities, we collect information such as opportunity title, description, date, time, location, hours, organizer details. If you track hours, we collect your name, email, hours served, and notes.
- **Feedback/Support:** Information you provide when you contact us for support or provide feedback.
- **Information Collected Automatically:**
 - **Usage Data:** We collect information about how you interact with our Service, such as the pages you visit, features you use, and actions you take (e.g., creating posts, liking content, participating in chats).
 - **Technical Data:** We may collect device information (e.g., device type, operating system), browser information, IP address, and other identifiers.
 - **Analytics:** We use analytics tools provided by Base44 to track user interactions within the app to improve the Service.
 - **Push Notification Tokens:** If you enable push notifications, we collect a unique identifier for your device to send you notifications via OneSignal.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **To Provide and Maintain the Service:**
 - Create and manage your user account.
 - Enable you to create, share, and interact with content (posts, comments, messages, journal entries).
 - Display your profile information and sobriety journey.
 - Facilitate event registrations and volunteer activities.
 - Process donations securely through Base44 Payments (Wix Payments).
 - Deliver daily reflections and other recovery-related content.
 - Award and track user points/stars.
- **To Improve and Personalize the Service:**
 - Analyze usage patterns to enhance features and user experience.

- Provide personalized content and recommendations.
- Use AI (via LLMs) to generate reflections, and potentially provide AI feedback on journal entries if enabled.
- **For Communication:**
 - Send you important updates, announcements, and administrative messages.
 - Send push notifications via OneSignal for new comments, likes, events, or volunteer opportunities if you opt-in.
 - Respond to your inquiries and provide customer support.
 - Facilitate direct messaging between users.
- **For Safety and Security:**
 - Monitor for and prevent fraudulent or unauthorized activity.
 - Implement user blocking features (BlockedUser) to maintain community safety.
 - Enforce our terms of service and community guidelines.
- **For Legal Compliance:**
 - Comply with applicable laws, regulations, and legal processes.

3. How We Share Your Information

We may share your information with third parties in the following circumstances:

- **With Other Users:**
 - Your full name and email (or portions thereof) are visible to other users when you create posts, comments, messages, or participate in events/volunteer activities.
 - Publicly shared journal entries will be visible to other users.
 - Your profile information (name, sobriety date, points) may be visible to other users.
 - When you like a post, your username will be visible to others who view the likes.

- **With Service Providers:** We use third-party service providers to perform functions on our behalf, such as:
 - **Push Notifications:** OneSignal (for delivering push notifications).
 - **Payment Processing:** Base44 Payments (Wix Payments) (for processing donations).
 - **AI Services:** Third-party LLM providers (for generating daily reflections and AI feedback on journals).
 - Hosting, analytics, and customer support. These providers have access to personal information only to perform their services and are obligated not to disclose or use it for other purposes.
- **For Legal Reasons:** We may disclose your information if required to do so by law or in the good faith belief that such action is necessary to (a) comply with a legal obligation, (b) protect and defend our rights or property, (c) act in urgent circumstances to protect the personal safety of users of the Service or the public, or (d) protect against legal liability.
- **With Your Consent:** We may share your information for any other purpose with your explicit consent.

4. Data Retention

We retain your personal information for as long as necessary to provide the Service, fulfill the purposes outlined in this Privacy Policy, and comply with our legal obligations. If you delete your account, we will delete or anonymize your personal data, although some information may be retained for a limited period for backup, archival, or legal purposes.

5. Your Privacy Rights

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- **Access:** Request access to the personal data we hold about you.
- **Correction:** Request correction of inaccurate or incomplete personal data.
- **Deletion:** Request deletion of your personal data.
- **Objection/Restriction:** Object to our processing of your personal data or request restriction of processing.

- **Data Portability:** Request a copy of your data in a structured, machine-readable format.
- **Withdraw Consent:** Where we rely on your consent to process your personal data, you have the right to withdraw that consent at any time.

To exercise these rights, please contact us using the information in the "Contact Us" section below.

6. Security

We implement reasonable technical and organizational measures designed to protect your personal information from unauthorized access, use, alteration, or destruction. However, no internet transmission or electronic storage is completely secure, so we cannot guarantee absolute security.

7. Children's Privacy

Our Service is not directed to individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete such information.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes by posting the new Privacy Policy on this page and updating the "Effective Date" at the top. We encourage you to review this Privacy Policy periodically.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Support@day1sober.org

www.day1sober.org